

CSHS REGIONAL RESOURCE GUIDE – REGION 7

Bienville; Bossier; Caddo; Claiborne; De Soto; Natchitoches; Red River; Sabine; Webster

Organization	Contact	Services/Information	Eligibility	Physician Referral
Advocacy Center www.advocacyla.org	Toll free Spanish/Vietnamese	800-960-7705 No cost legal services Advocacy/outreach/training Education/Access/Voting	Persons with disabilities and elderly	No
Child Care Assistance Program (CCAP) www.dcfsls.gov	Toll free	888-524-3578 888-LAHELPU Child care assistance for children under 13	Financial criteria	No
Child Protection Investigation www.dcfsls.state.la.us	State hotline-report*	855-4LA-KIDS 855-452-5437 Investigates/validates child abuse/neglect claims	Birth thru 17 yrs	No
Children's Special Health Services (CSHS) www.dhh.la.gov/cshs	Main	318-676-7488 Regional sub-specialty medical clinics and care coordination services	Financial/Medical Criteria NB – 21 yrs	Diagnosis from MD
Dental Services (MCNA) www.mcna.net/	Main Number	800-494-6262 Dental Services	Medicaid Eligible *MCNA web site	No
Dept. of Education - Exceptional Children Pupil Appraisal www.doe.state.la.us	Bienville Bossier Claiborne Caddo Parish De Soto Natchitoches Red River Sabine Webster	318-263-7968 318-549-6119 318-927-2496 318-603-6702 318-872-6550 318-352-2358 318-932-4081 318-256-9228 318-377-7052 Developmental Screening; Special Education preschools; ST, OT, PT	Age 3 - 21 years Developmental Screen 3 – 5 yrs	No
Early Steps www.dhh.la.gov (Type: Early Steps)	Main Toll free	318-226-8038 866-676-1695 Developmental Screening and Early intervention; OT, PT, ST	Ages birth – 3 years	No
Emergency/Disaster				No
Am Red Cross www.louisianaredcross.org	Am Red Cross Toll free (ARC)	318-865-9545 800-229-8191 Emergency relief Vietnamese/Spanish Evacuation guides		No
United Way www.unitedwaynwla.org	United Way	211 Resource links		No
Department of Family Services www.dcfsls.state.la.us	Family Services	888-LAHELPU 24 hr hot line; SSI; WIC; Medicaid; Food Stamps	Financial criteria	No
Families Helping Families www.fhfregion7.com Bayou land FHF Information Center www.blfhf.org	Main Toll free Family2Family Information Center	318-226-4541 877-226-4541 800-331-5570 Information & Referral; Education & Training; Peer to peer support	No out of pocket	No
Health Insurance Marketplace www.healthcare.gov	Statewide – National Marketplace	800-318-2596 Health Insurance access	Financial Criteria	No
Louisiana Rehab Services (LRS) www.laworks.net/WorkforceDev/LRS/LRS_Main.asp	Shreveport Regional Office	318- 676-7155 800-737-2966 Vocational rehab/work support for persons with disabilities, voc counseling & referrals	Eligibility assessment	No
Medicaid/Bayou Health Enrollment www.dhh.la.gov	BH/LaCHIP LaMOMS/TAKE CHARGE	877-252-2447 888-342-6207 Health Insurance 24 hours service; Vietnamese/Spanish	Financial Criteria LaMOMS thru 60 days PP	No
Mental Health Services – Community Services www.dhh.la.gov	Main After hours	318-676-5111 866-416-5370 Mental Health Services Addictive Disorders After Hours: crisis	Call for screening	No
Child and Adolescent Response Team (CART)	C.A.R.T. 24 hours	866-416-5370 Counseling/advocacy/referral	Under 18 yrs	No Yes
LSU Psychiatry Center	LSU Main	318-813-2445 Outpatient MH/Addiction Tx	Child-Adult	

Information provided by Children's Special Health Services (CSHS)© 4/2015 www.dhh.la.gov/cshs

RESOURCES for MEDICAL HOME CARE COORDINATION Region 7
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Organization	Contact		Services/Information	Eligibility	Physician Referral
Mental Health Support – Louisiana Federation of Families for Children's MH www.laffcmh.org	Main Parent Line	225-293-3508 800-224-4010	Information& Referral; Education/training/family mentoring; Peer to peer mentoring thru 24 yrs	Caregiver & children/youth with emotional, BH/MH issues	No
Office for Citizens with Developmental Disabilities Community Services www.dhh.la.gov (Type: OCDD)	Main	318-741-7455	OCDD - Cash subsidy; Individual & Family Support; Support Coordination; Supported living; Voc, Rehab & Transition Svc.	Persons with Developmental Disabilities. Autism, Mental Retardation, CP (severe), Epilepsy (severe)	Yes MD signs enrollment form
Northwest Resource Center on Developmental Disabilities (Shreveport)	Resource Center	318-676-7650	OT, PT, ST; Technical Assistance; DD Training and Education; MH		
Parenting Support- Early Head Start (EHS) Gabriel's Closet http://ccshpt.org/ (Catholic Charities)	Bossier/Caddo Shreveport EHS Program locator	318-221-8392 318-868-6360 866-763-6481	Early Head Start Parenting Classes/How to parent, child safety & various parenting programs/support services/ Mental Health/nutrition/GED	Financial criteria Early Head Start mom/baby 6 wks - 2 ½ yrs	No
Learning Ctr/ ARK-LA-TEX Crisis Pregnancy Center http://www.altcpc.com	Shreveport	318-865-0200	*Parenting programs, call for current service offerings		
Parenting/Pregnancy Nurse-Family Partnership www.nursefamilypartnership.org	Shreveport	318-861-3232	Parenting Classes/ Crisis pregnancy assistance	Open to all no cost	
Parenting/Pregnancy Nurse-Family Partnership www.nursefamilypartnership.org	Caddo, Bossier Desoto, Webster	318-862-9930	Supports -pregnancy thru infancy (1 yr) in-home nurse visits, mentoring/education	*First time mom, enroll before 28 wks gestation	Yes
Personal Care Services www.dhh.la.gov (Type in Search: EPSDT)	Main Toll free	225-342-9485 877-455-9955	Personal Care Services	Ages birth - 21 yr Medicaid eligible	Yes MD signs app
Prescription Assistance- Partnership for Prescription Assist www.pparxla.org St. Vincent De Paul CENLA (CMAP) Wal-Mart www.walmart.com Target www.target.com Kmart www.kmart.com	PPA SVD CENLA Local store	888-477-2669 504-940-1904 888-443-7494 Call store	Prescription Assistance Low/no cost Prescription Assistance Prescription Assistance \$4-5/30 day supply Kmart \$10/90 day- Generic formulary online	Financial criteria Financial criteria Financial criteria No eligibility criteria* Low cost generic formulary	No
Shriner's Hospitals for children www.shrinershospitals.org	Main	318-222-5704	Orthopedic conditions; Surgery; Therapy; DME	No out of pocket cost, *must keep appointments	Diagnosis from MD
Social Security Admin (SSI) www.ssa.gov	SSA	800-772-1213	Income for disabled Reapply , if denied	Medical Criteria	Diagnosis from MD
Transportation Medicaid/Bayou Health www.dhh.la.gov	Medicaid Amerigroup Plan Aetna AmeriHealth Louisiana Healthcare United Healthcare	855-325-7565 866-430-1101 877-917-4150 888-913-0364 855-369-3723 866-726-1427	Non-emergency medical transport (cab) to/from medical visit- parent/child *Must schedule 2 days before appointment	Medicaid Eligible	No
Women Infants and Children (WIC) www.fns.usda.gov	National WIC Referral line	800-251-2229	Food and formula assist Nutrition education breastfeeding support	Must keep MD appointments	Yes- MD signs application

Most State and Federal Programs are based on financial eligibility and/or Diagnoses. When in doubt – refer to the agency for eligibility determinations.

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